

The Limited Warranty for your new Brilliant solid surface entitles you to certain quality assurance standards. For further information and other services provided under this warranty, please contact your local retailer, distributor or provider whom you purchased your Brilliant solid surface from. You may also contact [www.brilliantsurfacing.com](http://www.brilliantsurfacing.com).

### **General Warranty Guidelines**

The following warranty applies specifically to the owner of a permanently installed Brilliant solid surface. The installation must be from a recognized Brilliant authorized dealer, fabricator or retailer and must be purchased after (April 1, 2010) in Hong Kong and/or China. (Previous 10 year Warranty applies from Brilliant Solid Surface purchased between the date of March 1, 2000 and March 31, 2010) At its discretion, Dongguan Shihuan Building Materials Ltd. (EnviroWorld) will repair or replace, without charge, a Brilliant solid surface if it fails due to manufacturing defect(s) (as determined by an authorized dealer, retailer or service agent) during the first 15 years after initial installation. There is no repair or replacement for damage caused by physical, chemical or other abuse, damage from excessive heat, damage from use in certain applications, or acts of nature.

Physical, chemical or other abuse includes any unreasonable use of the installation considering the normal and expected uses of such installations in a residence. It also includes but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances such as bleach or drain cleaner on the product without prompt cleaning after spillage, the dropping of heavy objects onto the countertop or in the sink, or on the product due to improper maintenance in accordance with the Brilliant solid surface basic care guide. The basic care guide is available on the website stated above.

Excessive heat means exposure to heat of such a degree that causes white marks, white rings and/or cracks to appear on the product. Cracking around a cooktop may appear as a result of permitting cookware that is on, or partially on, a heating element to overhang the countertop, or of using high temperatures for excessively lengthy periods of time. When placing hot objects onto the product immediately after being taken from a heat source or when exposing the product to heat, it is highly advised that a heat shield or oven rack with rubber footing be used.

Acts of nature include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers. It also does not cover installations of Brilliant solid surface not performed by an authorized Brilliant solid surface retailer, dealer and/or fabricator. The warranty covers seam performance but not appearance. Silicone seams do not constitute as part of Brilliant solid surface installation and are therefore not covered by this warranty. Furthermore, this warranty does not cover any damage to Brilliant solid surface caused by improper installation, used or maintained appliances including garbage disposals which are built into the Brilliant solid surface or placed on the Brilliant solid surface.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home provided that the new owner writes and registers the warranty with Dongguan Shihuan Building Materials Ltd. (EnviroWorld) If after, or during the installation, you decide that you do not like the colour you selected, replacement is not covered by this warranty.

This warranty is for residential countertops only. Vertical applications in commercial area with Brilliant solid surface sinks, vanities, shower pans, steam rooms and outdoor usage, do not apply under these guidelines. For example, RVs, grill tops and outside counters and boats. In-carton products purchased at retail outlets are not covered under this warranty and should be returned to the retailer from which you purchased the product should defect occur.

### **Repair or Replace**

Dongguan Shihuan Building Materials Ltd. (EnviroWorld) will repair any area of the installation that has a manufacturing defect. If a repair is not possible, Dongguan Shihuan Building Materials Ltd. (EnviroWorld) will replace the defective area of the installation. Dongguan Shihuan Building Materials Ltd. (EnviroWorld) will pay for the cost of the product and labour in the removal and replacement of the product from the original installation of the product only. Plumbing, electrical disconnect and reconnect charges or other charges are not covered under this warranty. You are responsible for paying all other cost in regards to repair or replacement. Whether Dongguan Shihuan Building Materials Ltd. (EnviroWorld) performs repair or replacement, we will seek to obtain the best possible result, but exact colour matching cannot be guaranteed. Should we elect to replace your Brilliant solid surface installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

### **Specific Rights**

The obligations of Dongguan Shihuan Building Materials Ltd. (EnviroWorld) to you is solely limited to the repair or replacement of the Brilliant solid surface product purchased, including necessary reasonable labour charges as noted above. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, Dongguan Shihuan Building Materials Ltd. (EnviroWorld) shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising from the use or inability to use Brilliant solid surface. You shall reasonably cooperate with Dongguan Shihuan Building Materials Ltd. (EnviroWorld) and its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or documentation acceptable to Dongguan Shihuan Building Materials Ltd. (EnviroWorld) to demonstrate proof of purchase of Brilliant solid surface from an authorized dealer, retailer or fabricator. The date of the purchase must also be shown as well as the date of the initial installation performed by an authorized dealer, retailer or fabricator.

The foregoing is the only warranty made by Dongguan Shihuan Building Materials Ltd. (EnviroWorld) for Brilliant solid surface. No representative, dealer or any other person makes or is authorized to make any warranty, representation or promise on behalf of Dongguan Shihuan Building Materials Ltd. (EnviroWorld) with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral and written, in any way claiming to modify this warranty shall be binding upon Dongguan Shihuan Building Materials Ltd. (EnviroWorld) unless made in writing and signed by an authorized employee of Dongguan Shihuan Building Materials Ltd. (EnviroWorld).

This warranty gives the purchaser specific legal rights; other rights may also be available and may vary in provinces of China and in Hong Kong.

This is a 15-year Limited Warranty for Dongguan Shihuan Building Materials Ltd. (EnviroWorld) Brilliant solid surfaces and assurance for everlasting quality.

This warranty policy is effective April 1, 2010.

Dongguan Shihuan Building Materials Ltd.

[www.brilliantsurfacing.com](http://www.brilliantsurfacing.com)