

Your new Brilliant solid surface entitles you to certain quality assurance standards as provided in this Limited Warranty. For further information and service under this warranty, contact your local retailer/distributor or whom you purchased your Brilliant solid surface from or at www.brilliantsurfacing.com.

General Warranty Guidelines

The following warranty applies specifically to the owner of a permanently installed Brilliant solid surface. The installation must be a recognized Brilliant authorized dealer, fabricator or retailer and must be purchased after June 1, 2009 in Hong Kong and China. Dongguan Shihuan Building Materials Ltd. at its option will repair or replace, without charge, Brilliant solid surface if it fails due to any manufacturing defect (as determined by an authorized dealer, retailer or service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical, or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

“Physical, chemical or other abuse” includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the countertop or in the sink, or product which has not been maintained in accordance with the Brilliant solid surface basic care guide, which is available on the website stated above.

“Excessive heat” means exposure to heat of such a degree that white marks, white rings and or cracks appear on the product. Cracking around a cooktop may appear by permitting cookware that is on or partially on a heating element to overhang the countertop causing excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using a heat shield/oven rack with rubber footing when placing hot object directly from heat source onto the product or when exposing the product to heat.

“Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers, nor

does it cover installations of Brilliant solid surface which are not performed by an authorized Brilliant solid surface retailers, dealers and fabricators. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of Brilliant solid surface installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Brilliant solid surface caused by arising out of improperly installed, used or maintained appliances including garbage disposals which are either built into Brilliant solid surface or placed on Brilliant solid surface.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes and registers the warranty with Dongguan Shihuan Building Materials Ltd. If after, or during the installation, you decide that you do not like the colour you selected, replacement is not covered by this warranty.

This warranty is for countertops, vertical applications and backsplashes. Brilliant solid surface sinks and vanities does not include in applications but not limited to saunas, shower pans, steam rooms or outdoor usage. For example, RVs, grill tops and outside counters and boats. In-carton products purchased at retail outlets are not covered under this warranty and should be returned to retailer from whom you purchased the product from.

Repair or Replace

Dongguan Shihuan Building Materials Ltd. will repair any area of the installation that has a manufacturing defect. If a repair is not possible, Dongguan Shihuan Building Materials Ltd. will replace the defective area of the installation. Dongguan Shihuan Building Materials Ltd. will pay for the cost of the product, labour in the removal and replacement of the product from the original installation of the product only.

Plumbing, electrical disconnect and reconnect charges or other charges are not covered under this warranty. You are responsible to pay any other cost in regards to repair or replacement. Whether Dongguan Shihuan Building Materials Ltd. performs repair or replacement, we will work to obtain the best possible result, but exact colour matching cannot be guaranteed. Should we elect to replace your Brilliant solid surface installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

Specific Rights

Dongguan Shihuan Building Materials Ltd. obligation to you is limited solely to repair or replacement of the Brilliant solid surface product purchased, including necessary

reasonable labour charges as noted above. No Implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, Dongguan Shihuan Building Materials Ltd. shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Brilliant solid surface. You shall reasonably cooperate with Dongguan Shihuan Building Materials Ltd. or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or documentation acceptable to Dongguan Shihuan Building Materials Ltd. which demonstrates proof of purchase of Brilliant solid surface from an authorized dealer, retailer or fabricator. The date of the purchase must also be shown and the date of the initial installation performed by an authorized dealer, retailer or fabricator.

The foregoing is the only warranty made by Dongguan Shihuan Building Materials Ltd. for Brilliant solid surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of Dongguan Shihuan Building Materials Ltd. with respect to such products. No terms or conditions other than those stated herein or provided by law and no agreement or understanding, oral and written, in any way claiming to modify this warranty shall be binding upon Dongguan Shihuan Building Materials Ltd. unless made in writing and signed by an authorized employee of Dongguan Shihuan Building Materials Ltd.

This warranty gives the purchase specific legal rights; other rights may also be available which may vary in provinces of China and in Hong Kong.

This is a 10 year Limited warranty for Dongguan Shihuan Building Materials Ltd. Brilliant solid surface which is assurance for ever lasting quality.

Dongguan Shihuan Building Materials Ltd.

www.brilliantsurfacing.com